

REVISED 1/13/16

**Amendment 358**  
**Contract No. 229944**

**To the Contract for the Design, Implementation, Operation and Maintenance of the  
Regional Fare Coordination System**

This Amendment 358 to the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System is entered into this 17<sup>th</sup> day of NOVEMBER, 2015, by and between Vix Technology (USA) Inc. (formerly known as ERG Transit Systems (USA Inc.), a California corporation and wholly owned subsidiary of Vix Mobility Pty Ltd, an Australian corporation, (hereinafter referred to as the "Contractor") and each of the following seven public transportation agencies (hereinafter referred to individually as an "Agency" or collectively as the "Agencies"):

1. Central Puget Sound Regional Transit Authority ("Sound Transit")
2. King County ("King County")
3. Kitsap County Public Transportation Benefit Area ("Kitsap Transit")
4. Pierce County Public Transportation Benefit Area ("Pierce Transit")
5. Snohomish County Public Transportation Benefit Area ("Community Transit")
6. City of Everett ("Everett")
7. State of Washington, acting through the Washington State Department of Transportation, Washington State Ferries Division ("WSF")

**Recitals**

- A. Effective April 29, 2003, each of the Agencies and the Contractor entered into Contract #229944 ("Contract") to implement a Regional Fare Coordination System ("RFC System") to establish a common fare system utilizing smart card technology. The Contractor is responsible for the development, implementation, operation and maintenance of the RFC System as specified in the Contract.
- B. The Agencies and the Contractor desire to amend Section VI of Exhibit 9, Price Schedule Special Programs, to compensate the Contractor for performing the Preliminary Analysis to evaluate the feasibility and propose solution(s) and costs to add functionality to process Vanpool fees through the ORCA system as outlined in CR-11890 *Processing Vanpool Fees through ORCA System - PA v4.0* as approved by the Agencies on October 29, 2015.
- C. The Parties agree that the Work necessary to perform the Preliminary Analysis will be compensated as follows.

NOW, THEREFORE, in consideration of the mutual covenants contained herein, the sufficiency of which is hereby acknowledged, the Parties hereby agree to amend the Contract as follows:

## Agreement

### Section 1.0 Description of Work

1.1 The Contractor will perform the preliminary analysis to produce a report of findings (ROF) with its proposal, based on an agreed set of requirements, to add functionality to allow payment of Vanpool fees through the ORCA system.

The Agencies are interested in the following general functionality. More specificity will be provided during the requirements gathering stage.

(a) Add functionality ~~at all sales channels~~ <sup>ON THE CALL CENTER WEB AND CARDHOLDER WEB</sup> to allow Vanpool riders to pay their fee ~~by all payment methods, including credit card, through the ORCA system.~~ <sup>WITH A DEBIT/</sup>

(b) Fee payment will need to be variable by rider.

(c) Paying a fee should not prevent the customer from purchasing a PugetPass or Agency pass.

(d) The solution will need to allow a rider to ~~use their employer provided subsidy card and pay their balance with a credit card or e-purse.~~ <sup>PAY THEIR BALANCE WITH AN</sup> <sup>DEBIT</sup> <sup>THE SOLUTION WILL PLACE NO</sup> <sup>LIMIT ON THE NUMBER OF PAYMENT TRANSACTIONS. EACH TRANSACTION WILL GENERATE</sup> <sup>A SEPARATE RECEIPT.</sup>

(e) The revenue for Vanpool fees must be Agency-specific similar to an Agency-specific pass.

(f) <sup>THE SOLUTION WILL NEED TO INCLUDE AN EXPORTABLE ON-DEMAND REPORT.</sup>

1.2 The parties agree to the following process for development of this ROF:

(a) The parties will engage in meetings to review the business needs for the new work item, determine, and document the requirements. Said meetings shall include the necessary technical resource(s) from the Contractor.

(b) The Contractor will perform an analysis based on the requirements as defined in CR-11890 *Processing Vanpool Fees through ORCA System - PA v4.0*.

(c) The Contractor will submit the first version of the ROF to the Agencies detailing the requirements:

(d) The Agencies and the Contractor will, if needed, exchange comments and questions of clarifications in a few iterations to ensure the requirements are fully understood and agreed upon.

(e) Upon notice from the Agencies that the requirements, as documented are agreed, the Contractor shall update the ROF further to detail the following:

- i. A solution proposal mapped to the requirements as agreed upon in item 1.2 (d)
- ii. A list of configuration items that will need to be modified or added
- iii. A summary of issues, risks or system constraints to be considered in the solution, or suggestions for a limited or otherwise altered solution
- iv. A detailed cost estimate to implement the solution based on the agreed requirements
- v. A detailed schedule proposal to include Milestones for key decisions and/or deliverables as required for the solution
- vi. A summary of required Contract revisions, if any
- vii. A list of documents that will require updates

(f) The Agencies and the Contractor will, if needed, exchange comments and questions of clarifications to ensure the solution as proposed meets the requirements as agreed in section 1.2 (d). The number of exchanges will be a function of the complexity and number of requirements.

(g) Upon submission of the completed ROF and approval by the Agencies, which shall not be unreasonably withheld, the Agencies will confirm that the Contractor's work is complete.

1.3 If, following approval of the deliverable in item 1.2 (e) above, the Agencies request a change to the previously agreed upon requirements which results in a need to materially change the ROF, the work associated with this Amendment shall be deemed complete and a revised Amendment will be drafted for the scope and cost associated with the work to address the new or changed requirements.



## Section 2.0 Schedule

2.1 The Contractor will perform the work to prepare and submit to the Agencies the initial Preliminary Analysis Report of Findings (PA-ROF) as described in Section 1.0 no later than fifty-six (56) days following conclusion of the requirement gathering meetings as detailed in Section 1.2 (e).

## Section 3.0 Compensation Changes

Section VI (Implementation) of Exhibit 9, Price Schedule, is hereby amended to read as follows:

### VI. IMPLEMENTATION

#### SPECIAL PROGRAMS

<b>LUMP SUM COST</b>
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To perform PA for a solution (s) to add functionality to process Vanpool fees through the ORCA system.	
<b>TOTAL</b>	<b>\$13,291</b>

## Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment Three Hundred and Fifty-Eight shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

**Vix Technology (USA) Inc.**

By: [Signature]  
Its: General Manager  
Date: 11/17/15

**The Agencies**

By: [Signature]  
Their: ORCA operations manager  
On behalf of the Agencies  
Date: 11/17/15

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[Signature]  
VIX

1/13/16

1/13/16

[Signature]  
RFCS